



**READY TO RACE**  
» www.ktm.com

## KTM SIX DAYS RACE SERVICE ORDER

### International Six Days Enduro

11<sup>th</sup> November – 16<sup>th</sup> November 2019 Portimao, Portugal

### Six Days KTM Race Service

We are offering all KTM customers the KTM Six Days Race Service.

**To book the service, please send the fully completed Race Service Order form to Harald Stark: [harald.stark@ktm.com](mailto:harald.stark@ktm.com)**

Tel. +43 (0)7742 6000-859,

Fax +43 (0)7742 6000-5859

**Only fully completed order forms will be processed and stored!**

**A precondition is an importer's/dealer's guarantee for the Race Service and cashless payment for spare parts! Spare Parts Service (except actual cost of spares) is included in the Race Service! Please register your riders for this service.**

Only riders registered for the Race Service will have the access to the support tents located at service points (recognizable by KTM banners/flags and tents).

The price for the **KTM Race Service** during the 2019 Six Days is **1.350 Euro (excl. VAT)**. Unused fuel will not be reimbursed.

**The KTM Six Days Race Service must be ordered before September 30<sup>th</sup> 2019**

Detailed information on the KTM Race Service 2019 can be found in the FAQ section below. The spare parts cards will be handed out at the KTM stand in the riders' enclosure.

Please inform your team members responsible for spare parts that we will only have a limited assortment of spare parts available and we will not be able to fulfil large orders.

You can reserve your tires and mousse requirements for the race now from our partner, Metzeler/Pirelli Race Service. Please send your order to **Wolfgang Butzner: [info@butzner-motorradreifen.de](mailto:info@butzner-motorradreifen.de)**

### KTM SPORTMOTORCYCLE GMBH

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UID-NR.: ATU 636 409 56 // FN: 295902 a // Ried im Innkreis



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## Content of the KTM Race Service

- Access to the KTM Service Stations
- Technical instructions for all KTM riders
- Technical assistance for the whole event as is permitted according to FIM rules
- Tools for the service
- Motorex Lubricants and liquids for servicing (engine oil, cooling liquid, chain spray ...)
- Petrol for the race days
- Daily update for settings and race information
- WP suspension support
- Storage boxes for gloves, goggles, tyres\* ...
- Service Points Emergency Assistance (spares, tools, liquids, petrol, drinks, snacks, fruits)
- Spare Parts Service (cost of spare parts not included)
- Catering (drinks, snacks, fruits...)
- One airfilter per day for the race days for each rider (up to 6 airfilters overall)
- First bike service after pre ride (before technical control)
- De-restrict the bike if required

\*Any personal belongings must be clearly marked with the riders' start number. KTM accepts no liability for damage to or loss of these items.

Supported by



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## FAQ

### **Where do I find the KTM service area?**

The KTM service area can be found at the KTM service area in the paddock.

### **Who has access to the KTM service area?**

Only customers who have signed up for the official Race Service have access to the KTM service area + team managers with KTM pass.

### **Who will help me if I have technical questions?**

The KTM support team is available for technical assistance and questions.

### **Where will motorcycle repairs be carried out?**

Repairs will be carried out in a dedicated workshop area within the KTM service area.

### **Is there any suspension support and where do I find this area?**

Suspension support is included in the KTM Race Service and can also be found in the KTM service area.

### **Is the use of tools included in the KTM Race Service?**

Tools will be available at the KTM support team for all Race Service customers.

### **Will tire changing tools and equipment be provided?**

Tire changing tools will be provided. You don't need to bring your own tire changing tools.

### **Will there be technical training for KTM Race Service customers?**

There will be a technical workshop with the KTM support team at the KTM service station in the paddock. The exact time will be announced in the paddock.

### **Is the provision of fuel included in the KTM Race Service?**

The provision of fuel at all service points is included in the Race Service on all race days.

### **Can I also get spare parts at the service points on the course?**

Spare parts (from model year 2020) will be provided for emergency repairs at the service points on the course (parts will be invoiced).

### **Are airfilters included in the KTM Race Service package?**

A maximum of 6 airfilters is for free for each rider during the race week.

### **How will I recognize the KTM service points along the course?**

The service points along the course will be clearly recognizable due to their KTM tent and KTM flags.

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### **What happens if I need technical assistance during the race?**

There will be skilled staff available for technical assistance at each service point.

### **Will be food and drinks available at the service points?**

Drinks, fruits and snacks will be available at all service points.

### **What is the procedure for personal effects that will be needed on the course?**

Should personal effects be required at the service points, these should be clearly labelled and handed in at the KTM service truck in the paddock on the preceding day.

### **Do I have to carry the KTM spare parts card with me all the time?**

The KTM spare parts card must be carried with you for the duration of the entire event.

### **How many service points are there in the paddock and along the course?**

There will be 15 service stations for 15 Race Service customers in the service area within the paddock. There will be 3 stations at each service point along the course.

### **How many service areas are there in the work area before the start?**

The KTM support team will have 4 service areas in the work area before the start.

### **How will the billing of the spare parts be done?**

All spare parts required during the event will be invoiced through your KTM importer/dealer.

### **What is the procedure for the provision and return of the motorcycles?**

The handover of rental bikes will begin on November 6<sup>th</sup> 2019. The exact time and place will be announced in the paddock. The point handover will be signposted and will be located near the paddock. The return of the motorcycles will be at the same place and will begin after the race on November 16<sup>th</sup> 2019.

### **Can I return or exchange unused spare parts?**

The return or exchange of ordered spare parts is not possible.

### **Where can I acquire spare parts?**

The spare parts stand is located in the KTM service area, but it is separate from the service area.

### **Who will prepare the bikes for the race?**

Every customer has to take care for his own bike. KTM Service mechanics will support and help the rider with their experience. Every rider is responsible for his bike and all parts that are mounted on his bike!

### **Where can I store personal material?**

KTM provides boxes with your start number for the race days. There you can leave tires, tools ...

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### **Do I have to do the first bike service?**

The first bike service after your ride-in will be supported by the KTM mechanics.

### **Who will do the de-restriction of my bike?**

The KTM mechanics will support you with the de-restriction of your bike.

### **Are substances and auxiliary substances included in the KTM Race Service?**

Materials and supplies are included for the duration of the race for all KTM Race Service customers.

### **Please contact Harald Stark if you need further information about the KTM Race Service for the ISDE 2019: [harald.stark@ktm.at](mailto:harald.stark@ktm.at)**

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# 2019 SIX DAYS ORDER FORM KTM RACE SERVICE



Deadline for the requested service: SEPTEMBER 30<sup>th</sup> 2019

**KTM Race Service for the Six Days 2019**

**A precondition for this service is a dealer/importer guarantee for the services ordered below;**

A cashless spare parts service is included.

KTM does not deal directly with end users. Please register your riders for this service.

The price for the KTM Race Service is **1.350 Euros (excl. VAT)**.

Costs for the Race Service and spare parts will be settled through the KTM dealer/importer.

The invoice will be issued **before** the Six Days event.

### To be completed by the dealer/importer

Country \_\_\_\_\_ KTM Customer number \_\_\_\_\_

Dealer's/Importer's name \_\_\_\_\_

Date/Stamp/Signature \_\_\_\_\_

Rider's name \_\_\_\_\_ Country \_\_\_\_\_

Mail (rider) \_\_\_\_\_ Tel (rider) \_\_\_\_\_

KTM model/year \_\_\_\_\_

The KTM Race Service is limited and will be handled on a "first come-first served" basis. No guarantee can be given for orders being received after the order deadline.

**Complete all the details on the service order form and return to Harald Stark. [harald.stark@ktm.com](mailto:harald.stark@ktm.com)**

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